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GROUP: Electrical

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**SUBJECT:**

Poor Radio Sound Quality With Infinity Speakers

**OVERVIEW:**

This bulletin involves correcting speaker wiring polarity in the radio connector.

**MODELS:**

2004 (DR) Ram Truck

**NOTE:** This Bulletin Applies To Vehicles Equipped With Infinity Speakers, Sales Code RCK.

**SYMPTOM/CONDITION:**

Radios equipped with "Infinity Speakers" may exhibit a variety of symptoms due to reversed right front speaker wiring (polarity). Symptoms include: front door or speaker buzz, poor sound quality, lack of bass.

**DIAGNOSIS:**

Operate the radio with the balance and fader controls to the center position. If any of the symptoms are present, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Remove the radio from the instrument panel.
2. Inspect the radio connector (Fig. 1). Cavity 8 in the connector should contain the gray with brown tracer wire and cavity 7 should contain the gray wire.

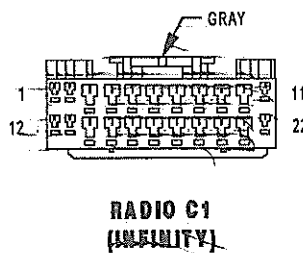


Fig. 1 CONNECTOR PIN-OUT

3. If the wires are reversed, remove the wires from the insulator using the appropriate terminal remover.
4. Install the gray wire with brown tracer in cavity 8 and the gray wire in cavity 7.